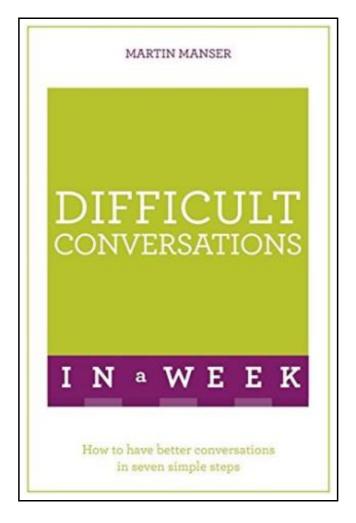
### Difficult Conversations in a Week: How to Have Better Conversations in Seven Simple Steps



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